

## Pet Loss Support

Loving an animal companion brings joy and fulfillment unlike anything else in life, but losing them brings deep grief and sorrow. You are not alone. Getting support from others who understand what you are going through is one of the most important ways you can take care of yourself during this difficult time.

### AMC Pet Loss Support Group

Free & open to the public  
Meets on Thursday twice a month from 6:15 to 8:15pm.

Visit our website for instructions on how to join:  
[www.amcny.org/PetLossSupportGroup](http://www.amcny.org/PetLossSupportGroup)

### NYC WELL 24/7 Crisis Line

If you feel that the sorrow is too much to bear, reach out to the 24/7 NY Well Crisis Hotline.

Helping New Yorkers in Crisis  
(888) 692-9355 or text "WELL" to 65173  
[nyc.gov/nycwell](http://nyc.gov/nycwell)

*“At the Animal Medical Center, we understand the bond you shared with your animal companion is unlike any other in this world. We want you to know that we’re here for you during this difficult transition, and we hope, in time, that your memories will fill your heart with love.”*

- KATE COYNE, CEO

**Judith Harbour, LCSW**  
AMC Social Worker  
[socialwork@amcny.org](mailto:socialwork@amcny.org)

The Animal Medical Center (AMC) is the world’s largest non-profit animal hospital with 100+ veterinarians providing the highest quality medical care across 20 specialties and services, 24 hours a day, 7 days a week. Our mission to provide the best in care, research, and education has been the foundation of our work for over a century.

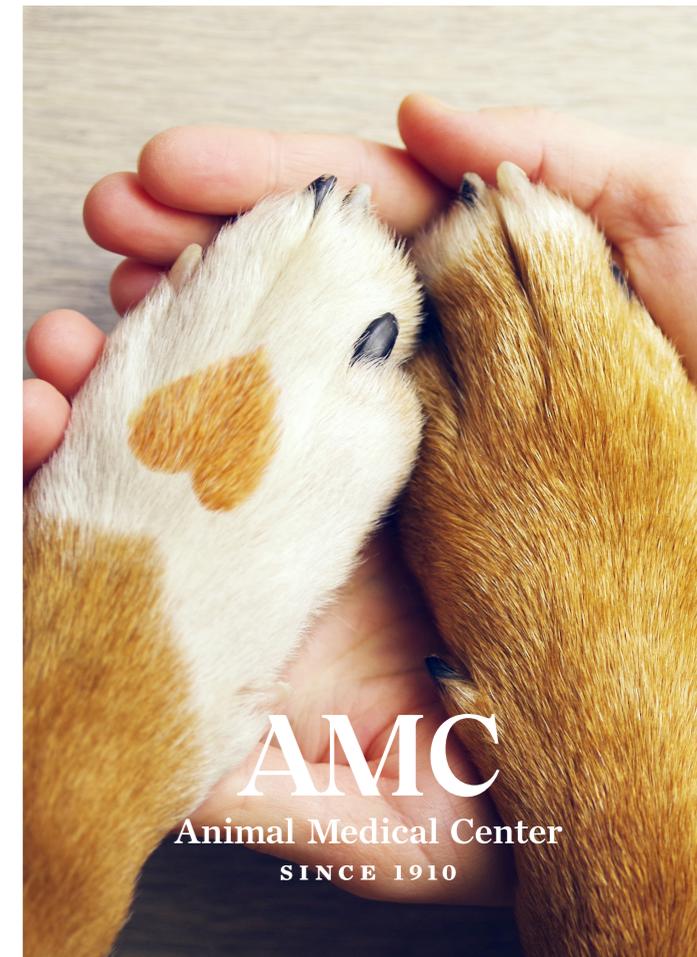
Learn more at [www.amcny.org](http://www.amcny.org)

# Final Arrangements

INSTRUCTIONS, OPTIONS, AND  
SUPPORT FROM THE  
ANIMAL MEDICAL CENTER

**AMC**  
Animal Medical Center  
SINCE 1910

510 East 62nd Street, New York, NY 10065  
(212) 838-8100 | [www.amcny.org](http://www.amcny.org)



**AMC**  
Animal Medical Center  
SINCE 1910

CLIENT NAME: \_\_\_\_\_

PATIENT NAME: \_\_\_\_\_

PATIENT ID: \_\_\_\_\_

## Guide to Making Final Arrangements

On behalf of everyone at the Animal Medical Center, we are so sorry for your loss. We want you to know that we are here for you during this difficult transition. Below you'll find information about the options you have as you prepare to put your companion to rest.

If you have any questions about final arrangements for your animal companion, please contact AMC's Services for Deceased Pets at 212-329-8757. If you are feeling overwhelmed and need assistance with making these decisions, an AMC social worker is available for support at [socialwork@amcnyc.org](mailto:socialwork@amcnyc.org).

### Viewing Your Pet's Remains

You may view your pet's remains at the time of death or schedule a viewing at a later time. If you choose to schedule a viewing, please contact AMC's Services for Deceased Pets at 212-329-8757 at least six hours prior to your desired time. When you schedule a viewing, your pet will be bathed and groomed prior to the viewing.

### Making Arrangements for Burial or Cremation

If you choose a burial or private cremation for your pet, you must contact a company directly to arrange the details, including payment. There are many companies that provide these services, and you are free to work with the company of your choice. AMC recommends the companies listed below. Please contact AMC's Services for Deceased Pets (212-329-8757) to notify us of your arrangements within 72 hours of your pet's death.

#### Hartsdale Pet Cemetery and Crematory

Hartsdale, NY  
800-375-5234 or 914-949-2583  
[info@petcem.com](mailto:info@petcem.com)  
[www.petcem.com](http://www.petcem.com)

#### Regency Forest Pet Memorial Park

Middle Island, NY  
631-345-0600  
[info@regencyforest.com](mailto:info@regencyforest.com)  
[www.regencyforest.info](http://www.regencyforest.info)

\*Have your Patient ID ready when you call.

### Communal (Group) Cremation

AMC can arrange to have your pet cremated with the remains of other pets and placed in a communal burial site. In this case, your pet's ashes cannot be returned to you. If you would like more information about this option, including the location of the communal burial site, please contact AMC's Services for Deceased Pets at 212-329-8757.

### Taking Your Pet's Remains With You

If you choose to take your pet's remains with you, please make arrangements with AMC's Services for Deceased Pets. They can be reached at 212-329-8757.

